

**PROFESSIONAL SERVICES
OF AMERICA, INC.**

March 11, 2010

Chairman Julius Genachowski
Commissioner Michael J. Copps
Commissioner Robert M. McDowell
Commissioner Mignon Clyburn
Commissioner Meredith Attwell Baker
Federal Communications Commission (FCC)
445 12th Street, S.W.
Washington, DC 20554

Re: GN Docket No. 09-191

Dear FCC Chairman and Commissioners:

I am the owner of a SBA Certified Small Disadvantaged, Woman Owned, Native American Company located in Parkersburg, West Virginia. My company, Professional Services of America (PSA) is highly supportive of the national broadband plan as a provision of the American Recovery and Reinvestment Act. I am encouraged by the FCC's adoption of a framework that will allow for the continued deployment of broadband, while maintaining incentives for additional private sector investment.


Broadband technology is critical to the success of my business. Our company has been in business for twenty years. We have contracts or subcontracts with seventeen federal agencies and have employees in forty (40) states throughout the United States. It would be impossible for us to maintain or grow our business without broadband technology.

In addition to the direct impact on my company, I am acutely aware of the impact U. S. investment in broadband and related information technology has on our country's productivity – and on job growth. According to the U.S. Department of Commerce Bureau of Economic Analysis over \$1 in every \$5 in private capital invested in the U.S. economy in 2008 went into communications and information technology – over \$455 billion. A report by Connected Nation reports that policies encouraging increased broadband adoption could help create or retain an additional 2.4 million jobs per year nationwide, accounting for more than \$134 billion in direct economic benefits.

I hope that the FCC will continue to promote policies that will continue to incentivize private sector investment. As the Commission considers the Open Internet Notice of Proposed Rulemaking, I urge you to consider the impact that net neutrality regulations could have on the state of broadband deployment and adoption across the country.

In summary, broadband technology is vital as an economic stimulant. It creates jobs and makes it possible for companies like mine to sustain business growth and expand employment. We must ensure that incentives remain in place for the private sector to continue its support in partnership with the public sector, to deliver ubiquitous broadband across the country and ensure that small businesses are able to depend upon a stable and dependable network.

Sincerely,

A handwritten signature in cursive script that reads "Judy Sheppard". The ink is dark and the signature is fluid, with the first and last names being more prominent than the middle name.

Judy Sheppard,
President & CEO